CARES of NY, Inc.

Youth Homelessness & Support Resource Directory

Upstate New York Regional Youth Action Board

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DSS

Your county Department of Social Services (DSS) is the main access point for emergency housing, hotel/motel placements, Temporary Assistance, SNAP, HEAP, and Medicaid. Many emergency shelters, Code Blue shelters, and warming centers also take referrals through DSS. Youth are often required to present in person at the DSS office listed; call ahead with any questions.

General Information	Contacts / Hotlines
Albany County	
Albany County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placement, Capital City Rescue Mission, Mercy House, Sheridan House, South Ferry House, etc.), Medicaid access , foster care, and child welfare services.	**Address:** 162 Washington Ave, Albany, NY 12210 **Phone:** 518-447-7300
Essex County	
Essex County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services. M–F 8 am–4 pm.	**Address:** 7551 Court St., Elizabethtown, NY 12932 **Phone:** 518-873-3441
Franklin County	
Franklin County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 184 Finney Blvd., Malone, NY 12953 **Phone:** 518-481-1888
Jefferson County	
Jefferson County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 250 Arsenal St., Watertown, NY 13601 **Phone:** 315-785-3000
Lewis County	
Lewis County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 5274 Outer Stowe St., Lowville, NY 13367 **Phone:** 315-376-5400
Rensselaer County	
Rensselaer County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 1600 7th Avenue, Troy NY, 12180 **Phone:** 518-833-6000
Saratoga County	
Saratoga County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 152 West High St, Ballston Spa, NY 12020 **Phone:** 518-884-4140

General Information	Contacts / Hotlines
Schenectady County	
Schenectady County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 797 Broadway Schenectady, NY, 12305 **Phone:** 518-388-4470
St. Lawrence County	
St. Lawrence County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 6 Judson St, Canton, NY 13617 **Phone:** 315-379-2111
Warren County	
Warren County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 1340 State Route 9, Lake George, NY 12845 **Phone:** 518-761-6310
Washington County	
Washington County DSS Cash assistance (Temporary Assistance), SNAP, HEAP, emergency housing access (hotel/motel placements), Temporary Assistance, Medicaid access, foster care, and child welfare services.	**Address:** 383 Broadway, Fort Edward, NY 12828 **Phone:** 518-746-2300

Youth Shelter

Emergency and transitional shelter specifically for youth under 18 and young adults experiencing homelessness. Eligibility ages are listed in each description when available; call the program to confirm.

General Information	Contacts / Hotlines
Albany County	
Equinox Transitional Living Program Transitional apartments with 8 beds available for youth ages 16-21 experiencing homelessness. Access to basic needs (food, clothing, case support), case management, and support services.	**Address:** Address provided upon intake **Phone:** 518-689-2129
New Beginnings Shelter (Saint Anne's Institute) Available for youth ages 13-17. 8 private rooms, ADA accessible room, case management, outreach services, all meals and snacks provided, 48-hour intake period indoors, curfew and supervision rules apply, Must go to school if compulsory age. Referral: Call Saint Anne's directly: 518-437-6581	**Address:** 160 North Main Ave, Albany, NY 12206 **Phone:** 518-437-6581
Saratoga County	
Captain Youth Shelter 8 bed shelter for at-risk youth ages 13-17. Offers case management, support services, and reunification options. Supervised 24/7. Rural location with scheduled recreational outings. Must attend school if enrolled. Street outreach and anti-trafficking programs are available. Referral: Call Captain directly, 518-584-6042 or 1-800-924-4636	**Address:** Provided upon referral/intake call **Phone:** 518-584-6042

General Information	Contacts / Hotlines
Schenectady County	
McIntosh House (Safe Inc.) 12 bed shelter for youth ages 18 and under. 2 beds in each room, all meals provided, case management, street outreach and anti-trafficking programs. Curfew rules (9:30 PM weeknights, 10 PM Weeknights, 8:30 minors and parenting youth every night) and chores. Referral: Call Safe Inc. Directly at 518-374-5178	**Address:** 1344 Albany Street, Schenectady NY 12304 **Phone:** 518-374-5178
Warren County	
WAIT House Emergency shelter, transitional housing, case management, and outreach services for homeless and at-risk youth ages 16-24.	**Address:** 10–12 Wait St, Glens Falls, NY 12801 **Phone:** 518-798-4384 **Website:** waithouse.org

Shelters for Families

Emergency and transitional shelter for families experiencing homelessness. Placement in emergency shelter is coordinated through your county Department of Social Services (DSS) unless otherwise listed; see the DSS section for contact information.

General Information	Contacts / Hotlines
Albany County	
Marillac Shelter (St. Catherine) Each family has their own unit, a kitchenette, and a private bathroom, 3 wheelchair accessible units, case management. Referral: Referrals go through Albany DSS.	**Address:** 195 Washington Ave. Ext. Albany, NY 12205 **Phone:** 518-869-1960
Safe Haven - Code Blue Shelter (IPH) Open November 15th- March 31st between 4:30 PM-8:30 AM. Available to men, women, and children. Referral: No referral needed.	**Address:** 26 South Swan Street, Albany, NY 12210 **Phone:** 866-201-7399
Franklin County	
McGee Road Shelter (Mohawk Indian Housing Corporation) Must be a member of the St. Regis Mohawk Indian Reservation Referral: Call MIHC directly at 518-358-4860.	**Address:** 188 McGee Road Akwesasne, NY 13655 **Phone:** 518-358-4860
Lewis County	
Lewis County Warming Center (New Beginnings Church) November 1st and will remain open through April 30th, 2026, open daily from 7pm – 7am. Available to men, women, and children. Referral: Referrals go through DSS. Present in person at Lewis DSS (5274 Outer Stowe Street), for questions call 315-376-5400. For placement after 4:30 Lewis County Sheriff will connect with on-call DSS worker 315-376-3511.	**Address:** 5499 Jackson Street, Lowville, NY 13367 **Phone:** 315-376-5400
Rensselaer County	
Emergency Shelter (Joseph's House & Shelter) Must be a Rensselaer County resident. Single beds, 2-3 per room, case management, 3 meals a day. Available to men, women, and children. Referral: Referrals can be made directly to Joseph's House by calling 518-272-2544, presenting at shelter, or through DSS.	**Address:** 74 Ferry Street, Troy, NY 12180 **Phone:** 518-272-2544

General Information	Contacts / Hotlines
St. Paul – ES Families family rooms that feature beds for each family member; community living, dining and kitchen, 3 meals a day provided, case management. Referral: Referrals go through Rensselaer County DSS.	**Address:** 947 3rd Street, Rensselaer NY 12144
Schenectady County	
Schen DSS – Home Connections Family (Hotel Motel Placements) (Schenectady County DSS) Referral: Referrals go through Schenectady County Department of Social Services, youth must present at the address below. For questions, reach out to DSS at 518-388-4470. After hours call 518-382-0383.	**Address:** 797 Broadway Schenectady, NY, 12305 **Phone:** 518-388-4470
St. Lawrence County	
Step By Step Warming Center (St. Lawrence County DSS) Open 7:00 PM to 7:00 AM from November 1-March 31. Available to men, women, and children; families are encouraged to call ahead for accommodations. Referral: Clients can call Step By Step directly at 315-394-0597 or present at the address below.	**Address:** 1515 Knox Street, Ogdensburg, New York 13669 **Phone:** 315-394-0597

Women's Shelters

For women and/or their children experiencing homelessness. Shelters for survivors of domestic violence are listed under DV Shelters & Resources. Placement in emergency shelter is coordinated through your county Department of Social Services (DSS) unless otherwise listed; see the DSS section for contact information.

General Information	Contacts / Hotlines
Albany County	
50 Thornton Street (Altamont Program) Shared rooms, 2 to 3 residents per room case management, woman only shelter Referral: Referrals can be made by directly contacting shelter 1-518-512-3065 or through DSS.	**Address:** 50 Thornton st, Albany, NY 12206 **Phone:** 518-512-3065
Capital City Rescue Mission Separate women's shelter areas, meals, clothing, and long-term recovery programs.	**Address:** 259 S Pearl St, Albany, NY 12202 **Phone:** 518-463-2124
Interfaith Partnership for the Homeless Emergency shelter for single women and individuals, plus meals, case management, housing placement, and support services.	**Address:** 176 Sheridan Ave, Albany, NY 12210 **Phone:** 518-434-8021
Women's Seasonal Shelter (Capital City Rescue Mission) Referral: Contact the Mission directly, 518-462-0459 x221, or present at the address below with ID, before 5:30 pm if possible.	**Address:** 259 South Pearl St, Albany, NY 12202 **Phone:** 518-462-0459
YWCA NorthEastern NY Women-only housing and supportive shelter programs, including emergency and transitional housing.	**Address:** 44 Washington Ave, Albany, NY 12210 **Phone:** 518-869-3469
Jefferson County	

General Information	Contacts / Hotlines
Warming Center (Salvation Army) Open nightly, 8:00pm-8:00am, must leave after. 20 separated beds for men and women ages 18 and older. Referral: Clients can call the Salvation Army directly at 315-782-4470.	**Address:** 723 State Street, Watertown, NY 13061 **Phone:** 315-782-4470
Rensselaer County	
YWCA of the Greater Capital Region Women-focused transitional and supportive housing, plus crisis support and empowerment services.	**Address:** 21 1st St, Troy, NY 12180 **Phone:** 518-274-7100
Saratoga County	
Mother Andersons Shelter (Soul Saving Station Church) Women HoH Only serve mothers and their children only Referral: 518-222-5242	**Address:** 62 Henry St, Saratoga Springs, NY 12866 **Phone:** 518-222-5242
Code Blue (Shelters of Saratoga) Open November-April. 75 total beds available for men and women, must leave during the day when it is above 32 degrees. Referrals: Clients can call the Code Blue Shelter at 518-599-8559 or present at the address listed.	**Address:** 120 South Broadway, Saratoga Springs, NY 12866 **Phone:** 518-599-8559
Emergency Shelter (Shelters of Saratoga) Year-round shelter: 31 beds for men and women in a home-like environment. Offers case management, housing navigation, resume building, budgeting support, referrals to mental health and substance use support services, medical services, and legal services. Referral: Referrals go through Saratoga DSS. Youth must present at DSS office (152 W High St, Ballston Spa, NY 12020). For questions, call 518-884-4140. For after hour placement, call Saratoga Sheriff's office who will connect with DSS on-call worker, 518-885-6761.	**Address:** 14 and 20 Walworth St, Saratoga Springs, NY 12866 **Phone:** 518-581-1097
Schenectady County	
Booth Home (Salvation Army) Parenting Women Only Serves parenting women only. Private rooms, case management, meals and snacks, laundry, clothing, and personal care items. Referral: Clients can reach out to the Salvation Army directly (518-370-0276)	**Address:** 168 Lafayette St, Schenectady, NY 12305 **Phone:** 518-370-0276
Bridges of NY Shelter (Women's Program) (Bridges of New York) Referral: Clients should call Bridges directly at 518-775-8087 for Women.	**Address:** 428 Duane Ave., Schenectady, NY 12304 **Phone:** 518-775-8087
City Mission – Family Life Center Emergency Shelter (Parenting Women) (City Mission of Schenectady) Parenting Women Only Apartments for mothers and their children, private apartments, child enrichment center. Referral: Clients should contact City Mission directly, 518-346-2275 x324	**Address:** 311 Clinton Street, Schenectady, NY 12305
City Mission – Family Life Center Emergency Shelter (Single Women) (City Mission of Schenectady) Dorm for single women, three meals a day, clothing, life-skills training. Referral: Clients should contact City Mission directly, 518-346-2275 x324	**Address:** 311 Clinton Street, Schenectady, NY 12305
Sojourn House (SCAP) Parenting Women Only. Referrals go through Schenectady County Department of Social Services. Youth must present at the address below. For questions, reach out to DSS at 518-388-4470. After hours call 518-382-0383.	**Address:** 797 Broadway Schenectady, NY, 12305 **Phone:** 518-388-4470

General Information	Contacts / Hotlines
Warren County	
ODM Women's Residential Shelter Program (Open Door) Referral: Clients can call Open Door Mission directly.	**Address:** 226 Warren Street, Glens Falls, NY 12801 **Phone:** 518-792-5900

Men's Shelters

For men and/or their children experiencing homelessness. Placement in emergency shelter is coordinated through your county Department of Social Services (DSS) unless otherwise listed; see the DSS section for contact information.

General Information	Contacts / Hotlines
Albany County	
Seasonal Overflow Shelter (Capital Area Council of Churches) Open November-May. 19 beds available to men. Referral: This shelter is used in Code Blue. Those who may not normally be eligible are likely eligible during code blue. Referrals go through HATAS 866-201-7399.	**Address:** Provided upon referral/intake call **Phone:** 866-201-7399
Jefferson County	
Warming Center (Salvation Army) Open nightly, 8:00pm-8:00am, must leave after. 20 separated beds for men and women ages 18 and older. Referral: Clients can call the Salvation Army directly at 315-782-4470 or present to location listed.	**Address:** 723 State Street, Watertown, NY 13061 **Phone:** 315-782-4470
Saratoga County	
Code Blue (Shelters of Saratoga) Open November-April. 75 total beds available for men and women, must leave during the day when it is above 32 degrees. Referrals: Clients can call the Code Blue Shelter at 518-599-8559 or present at the address listed.	**Address:** 120 South Broadway, Saratoga Springs, NY 12866 **Phone:** 518-599-8559
Emergency Shelter (Shelters of Saratoga) Year-round shelter: 31 beds for men and women in a home-like environment. Offers case management, housing navigation, resume building, budgeting support, referrals to mental health and substance use support services, medical services, and legal services. Referral: Referrals go through Saratoga DSS. Youth must present at DSS office (152 W High St, Ballston Spa, NY 12020). For questions, call 518-884-4140. For after hour placement, call Saratoga Sheriff's office who will connect with DSS on-call worker, 518-885-6761.	**Address:** 14 and 20 Walworth St, Saratoga Springs, NY 12866 **Phone:** 518-581-1097
Schenectady County	
Bridges of NY Shelter (Men's Program) (Bridges of New York) Referral: Clients should call Bridges directly at 518-775-9277 for men.	**Address:** 428 Duane Ave., Schenectady, NY 12304 **Phone:** 518-775-9277
City Mission of Schenectady – Men's Center 76-bed shelter providing dormitory housing for homeless men in a safe and caring environment: resource navigator, three meals a day, life-skills training, and clothing. Referral: Clients should call City Mission directly, 518-346-2275.	**Address:** 425 Hamilton St, Schenectady 12305 **Phone:** 518-346-2275 ext. 312
Warren County	
ODM Residential Shelter Program (Open Door) Referral: Clients can call Open Door Mission directly.	**Address:** 226 Warren Street, Glens Falls, NY 12801 **Phone:** 518-792-5900

DV Shelters & Resources

For individuals and families experiencing domestic violence, including teen dating violence, and those seeking safety, support, or shelter.

General Information	Contacts / Hotlines
Albany County	
Equinox Domestic Violence Emergency Shelter Confidential, women-only emergency shelter for survivors of domestic violence. Referral: Call Equinox directly at (518) 432-8950.	**Address:** Provided upon referral/intake call **Phone:** 518-432-8950
NY State Coalition Against Domestic Violence (NYSCADV) Resources, referrals, and advocacy support, including help finding youth-specific DV services if local capacity is full. Also provides teen dating violence resources.	**Address:** 119 Washington Ave, Albany, NY 12210
The Legal Project Free legal services for victims of domestic violence and crime, including orders of protection and family court help.	**Address:** 24 Aviation Rd, Albany, NY 12205 **Phone:** 518-435-1770
Clinton County	
Behavioral Health Services North (BHSN) STOP DV program (24/7), school-based mental health, family peer support, and mental health crisis services. Also provides teen dating violence resources.	**Phone:** 518-561-2161 **Website:** bhsn.org
Franklin County	
Citizen Advocates – Homeless Apartments Respite/homeless apartments with furnishings, hygiene products, and food provided; on-site housing counselors. Referral through Franklin County DSS.	**Address:** 31 Sixth St., Malone, NY 12953 **Phone:** 518-483-1261
Safe Home (Three Sisters Program of the Saint Regis Mohawk Tribe) Crisis response and support services. Referral: Call directly at (518) 358-4406 or after hours call Tribal police: (518) 358-9200.	**Address:** Provided upon referral/intake call **Phone:** 518-358-4406
Franklin & Essex Counties	
STOP DV Shelter (Behavioral Health Services North (BHSN)) Safety Planning, Advocacy & Legal Support, Resource Connections, Transportation Referral: Call directly at 888-563-6904	**Address:** Provided upon referral/intake call **Phone:** 888-563-6904
Jefferson County	
Safe Shelter (Victims Assistance Center of Jefferson County) shared rooms, food provided for clients to prepare, case management, victims service assistance, ADA accessible. Referral: Call directly at (315) 782-1855	**Address:** Provided upon referral/intake call **Phone:** 315-782-1855
Victims Assistance Center of Jefferson County 24/7 crisis response; referrals to shelter, transitional living, and DV services for youth and adults, including teen dating violence.	**Address:** Watertown, NY **Phone:** 315-782-2327 **Website:** vacjc.com
Lewis County	
Safe Dwelling (Lewis County Opportunities) Individual rooms, food provided for clients to prepare in kitchen, counseling, legal and personal advocacy, information and referrals. Referral: Call directly at (315) 376-4357	**Address:** Provided upon referral/intake call **Phone:** 315-376-4357

General Information	Contacts / Hotlines
Rensselaer County	
Sojourner Place (Unity House) 40-bed shelter. Services are provided to men, women, transgender people, and their children. Can connect with case management, counseling, and legal services. Referral: Call directly at (518) 272-2370 or text (518) 720-6161.	**Address:** Provided upon referral/intake call **Phone:** 518-272-2370
St. Paul's Center Emergency shelter for mothers and their children without a place to call home.	**Address:** 947 3rd St, Rensselaer, NY 12144 **Phone:** 518-434-2910
Unity House of Troy 24-hour hotline, counseling, free legal and court advocacy, and sexual violence support (including hospital accompaniment). Youth program offers counseling and case management for young people experiencing domestic, dating, sexual, or family violence. Free and confidential.	**Address:** 79 102nd St, 3rd floor, Troy, NY 12180 **Phone:** 518-272-2370
Unity House Domestic Violence Shelter Confidential emergency shelter for women survivors of domestic violence and their children, along with counseling and legal support.	**Address:** Confidential Shelter Location (Troy, NY) **Phone:** 518-272-2370
Saratoga County	
Safe House (Well Spring) Private rooms for families, Single Adults have private or semi-private rooms, all food provided, kitchen available, transportation assistance, case management. Referral: Call directly at (518) 584-8188	**Address:** Provided upon referral/intake call **Phone:** 518-584-8188
Saratoga County Sheriff's Office Access to the New York Sheriffs' Victim Hotline, statewide victim assistance and notification resources, domestic violence hotline information, and emergency law enforcement response.	**Address:** 6010 County Farm Rd, Ballston Spa, NY 12020 **Phone:** 518-885-6761 / Emergency: 911 **Website:** saratogacountyny.gov/departments/sheriff
Wellspring Emergency shelter, crisis hotline, counseling, legal advocacy, and safety-planning services for individuals affected by domestic violence and abuse. Also provides teen dating violence resources.	**Address:** 2816 U.S. Route 9, Malta, NY 12020 **Phone:** Hotline: 518-584-8188 **Website:** wellspringcares.org
Schenectady County	
Empowerment, Healing & Wellness Center (YWCA of Northeastern New York) Referral: Call YWCA directly at (518) 374-3386	**Address:** Provided upon referral/intake call **Phone:** 518-374-3386
St. Lawrence County	
Safe Dwelling (St. Lawrence Valley Renewal House) Referral: Call directly at (315) 379-9845	**Address:** Provided upon referral/intake call **Phone:** 315-379-9845
Warren & Washington Counties	
DV Emergency Shelter (Catholic Charities of Saratoga, Warren and Washington) Counseling, advocacy, crime victims assistance. Referral: Call directly at 518-793-9496	**Address:** Provided upon referral/intake call **Phone:** 518-793-9496

Human Trafficking Resources

For individuals affected by trafficking or exploitation, and those seeking legal support, advocacy, or prevention resources.

General Information	Contacts / Hotlines
Albany County	
Albany County Crime Victim and Sexual Violence Center Provides specialized case coordination and advocacy for youth affected by commercial sexual exploitation, as well as human trafficking prevention education for at-risk youth.	**Address:** 112 State St, Room 1010, Albany, NY 12207 **Phone:** 518-447-7100 | 518-447-7716: 24/7 **Website:** albanycountyny.gov/cvsvc
Clinton, Essex & Franklin Counties	
CARE Sexual Assault Services 24/7 free confidential support, advocacy, and resources for individuals impacted by sexual violence; a program of Planned Parenthood of the North Country New York.	**Phone:** 1-877-212-2323: 24/7 Hotline.
Jefferson County	
Victims Assistance Center of Jefferson County 24/7 crisis response; referrals to shelter, transitional living, trafficking hotline, and DV services.	**Address:** Watertown, NY **Phone:** 315-782-2327 **Website:** vacjc.com
Rensselaer County	
Unity House of Troy – Domestic and Sexual Violence Services Services for survivors of sex and labor trafficking, regardless of immigration status: emergency shelter, case management, trauma-trained therapists (including a Spanish-speaking therapist), free civil legal help, and referrals for immigration assistance. Free and confidential. 24-hour hotline: (518) 272-2370.	**Address:** 79 102nd St (Kathryn Allen Center), Troy, NY 12180 **Phone:** 518-272-2370
Saratoga County	
The Legal Aid Society of Northeastern New York Vacating criminal records related to trafficking, legal advocacy (housing, safety, immigration), DV and exploitation legal support, and pro bono legal services.	**Phone:** 833-628-0087 **Website:** lasnny.org
Safe Harbour, CAPTAINS Community Human Services Safe Harbour program for youth experiencing or at-risk of experiencing trafficking or exploitation; offers care coordination, advocacy, crisis intervention, basic needs access, and referrals to emergency housing programs.	**Address:** 5 Municipal Plaza, Suite 3, Clifton Park, NY 12065 **Phone:** 518-371-1185 **Website:** captaincares.org
The Saratoga County District Attorney's Office Victim and witness advocacy, referrals to trafficking-specific services, criminal investigation and prosecution, and coordination with their Child Advocacy Center.	**Address:** 25 W St. #4, Ballston Spa, NY 12020 **Phone:** 518-885-2263
Warren County	
The Warren County District Attorney's Office Court advisory and accompaniment, victim compensation and restitution assistance, crisis referrals, and safety planning.	**Address:** 1340 US-9, Lake George, NY 12845 **Phone:** 518-761-6254 **Website:** warrencountyny.gov/da

General Information	Contacts / Hotlines
Washington County	
Washington County Safe Harbour Safe Harbour program for youth experiencing or at-risk of experiencing trafficking or exploitation; offers care coordination, advocacy, crisis intervention, basic needs access, and referrals to emergency housing programs.	**Phone:** 518-746-2330 | 518-321-0343: 24/7

Rental Assistance

Help with rent, security deposits, utilities, and eviction prevention. For emergency housing and county benefits, see the DSS section.

General Information	Contacts / Hotlines
Albany County	
Catholic Charities of the Diocese of Albany Emergency financial assistance (rent, utilities), food programs, and case management for people facing crisis or hardship.	**Address:** 40 N Main Ave, Albany, NY 12203 **Phone:** 518-453-6650
Equinox Inc. Housing stabilization, rental assistance, budgeting help, and support services for individuals and families at risk of homelessness.	**Address:** 95 Central Ave, Albany, NY 12206 **Phone:** 518-434-6135
Legal Aid Society of Northeastern New York Free legal help for eviction prevention, public benefits, and housing issues.	**Address:** 55 Colvin Ave, Albany, NY 12206 **Phone:** 833-628-0087
The Salvation Army Albany Corps Emergency financial help (rent, utilities), food assistance, and seasonal aid, including crisis support services.	**Address:** 20 S Ferry St, Albany, NY 12202 **Phone:** 518-463-6678
Franklin County	
Franklin County Community Housing Council Housing assistance and counseling for low-income households in Franklin County.	**Address:** 337 W. Main St., Malone, NY 12953 **Phone:** 518-483-5934
Jefferson County	
Neighbors of Watertown Affordable housing resources and referrals for low-income households in Jefferson County.	**Address:** 112 Franklin St., Watertown, NY 13601 **Phone:** 315-782-8497
Lewis County	
Snow Belt Housing Company STEHP program: rental assistance, security deposits, utility help, motel vouchers, and case management. M–F 9 am–4 pm.	**Address:** 7500 South State St., Lowville, NY 13367 **Phone:** 315-376-2639
Rensselaer County	
Unity House of Troy Rental assistance, emergency funds, employment services, and supportive housing programs to help individuals regain stability.	**Address:** 2431 6th Ave, Troy, NY 12180 **Phone:** 518-274-2607

General Information	Contacts / Hotlines
Saratoga County	
CAPTAIN Family Assistance Program Emergency financial assistance and housing stabilization support for families in crisis, including emergency pantry support through Karyl's Kupboard.	**Address:** 5 Municipal Plaza #3, Clifton Park, NY 12065 **Phone:** 518-371-1185 **Website:** captaincares.org
LifeWorks Community Action Community Navigators connect individuals and families to benefit navigation, food assistance, energy assistance, Head Start, WIC, and family support, useful for people facing several needs at once who are not sure where to start.	**Address:** 39 Bath Street, P.O. Box 169, Ballston Spa, NY 12020 **Phone:** 518-288-3206 **Website:** lifeworksaction.org
St. Lawrence County	
St. Lawrence County C.D.P. – Neighborhood Centers Food pantries, emergency aid (food, fuel, utilities, shelter); clothing thrift stores in Canton & Gouverneur.	**Address:** Canton & Gouverneur (6 locations) **Phone:** 315-386-8576

CE Access Points

Coordinated Entry (CE) access points are single points of contact that assess needs and connect individuals and families to housing and homelessness services.

General Information	Contacts / Hotlines
Albany County	
Albany County Department of Social Services Cash assistance (Temporary Assistance), SNAP, emergency housing support, and Medicaid for individuals and families.	**Address:** 162 Washington Ave, Albany, NY 12210 **Phone:** 518-447-7300 **Website:** albanycountyny.gov/dss
Albany Damien Center (ADC) Resource and drop-in center for individuals and families affected by HIV and AIDS; offers peer-led support, counseling, education, supportive housing programs, computer access, meals, and preventative care.	**Address:** 728 Madison Ave #100, Albany NY, 12208 **Phone:** 518-449-7119 **Website:** albanydamiencenter.org
Albany Housing Coalition (AHC) Transitional and permanent housing, employment training, and support services for veterans.	**Address:** 278 Clinton Ave, Albany NY, 12210 **Phone:** 518-465-5251 **Website:** ahcvets.org
CARES, Inc. Supportive housing, Coordinated Entry support, case management, resource connection, system navigation support, Youth Action Board.	**Address:** 5 Pine West Plaza, Suite 503, Albany, NY 12205 **Phone:** 518-489-4130 **Website:** caresny.org
Capital Area Peer Services (CAPS) Peer-run organization that supports adults recovering from mental illnesses; drop-in center, meals, exercise room, support groups, peer advocacy, supportive 9-bed permanent housing program, CAREline for listening and support.	**Address:** 354 Central Ave, Albany, NY 12206 **Phone:** 518-427-5056 CAREline: ext. 115 **Website:** nycaps.org
Homeless and Travelers Aid Society (HATAS) Emergency housing program, rapid re-housing program, long term supported housing program, mental health support, and system navigation assistance through person-centered care.	**Address:** 138 Central Ave, Albany, NY 12206 **Phone:** 518-463-2124 **Website:** hatas.org

General Information	Contacts / Hotlines
IPH Year-round and seasonal shelters, housing program, day-time drop-in resource center, health and wellness services, and an employment program.	**Address:** 176 Sheridan Ave, Albany, NY 12210 **Phone:** 518-434-8021 **Website:** iphny.org
Rehabilitation Support Services (RSS) Supportive housing program, Safe Options Support, crisis/respite services, treatment and care coordination, wellness and recovery centers, and employment services for individuals with psychiatric and substance use disorders.	**Address:** 314 Central Ave, Albany NY, 12206 **Phone:** 518-462-1094 **Website:** rehab.org
St. Peter's Addiction Recovery Center (SPARC) Patient-focused care coordination; detox, inpatient rehabilitation, outpatient rehabilitation, opioid treatment services	**Address:** 1444 Western Ave, Albany, NY 12203 **Phone:** 518-489-2812 **Website:** sphp.com/services/addiction/st-peters-addiction-recovery-
St. Catherine's Center for Children Child services, family treatment support services, home and community-based services, shelter for families and individuals, supportive transitional housing, temporary housing, health and nutrition services, and case management	**Address:** 40 N Main Ave, Albany, NY 12203 **Phone:** 518-453-6700 **Website:** st-cath.org
Clinton County	
Behavioral Health Services North (BHSN) Apartment program, transitional supportive housing, permanent housing, crisis services, centers for recovery, centers for wellbeing, adult, children, and family treatment support services, employment assistance, and health home care management.	**Address:** 2155 State Route 22B, Morrisonville, NY 12962 **Phone:** 518-563-8000 **Website:** bhsn.org
Franklin County	
Franklin County Department of Social Services Cash assistance (Temporary Assistance), SNAP, emergency housing support, and Medicaid for individuals and families.	**Address:** 184 Finney Blvd, Malone, NY 12953 **Phone:** 518-481-1808 **Website:** franklincountyny.gov
Jefferson County	
Jefferson County Department of Social Services Cash assistance (Temporary Assistance), SNAP, emergency housing support, and Medicaid for individuals and families.	**Address:** 250 Arsenal St, Watertown, NY 13601 **Phone:** 315-785-3000 **Website:** jeffersoncountyny. gov/socialservices
Victims Assistance Center of Jefferson County Emergency shelter for individuals (and their dependent children) in crisis; mental health services, case management, access to resources, and legal assistance for victims of domestic violence, trafficking, or sexual assault.	**Address:** 418 Washington St, Watertown, NY 13601 **Phone:** 315-782-1855 24-hour hotline **Website:** vacjc.com
ACR Health Housing assistance, HIV and STI prevention services, harm reduction services, insurance support, case management, and support services.	**Address:** 210 Court St, Watertown, NY 13601 **Phone:** 315-475-2430 **Website:** acrhealth.org
THRIVE Wellness and Recovery Mental health and addiction programs, services for children, adolescents, and adults, outpatient and residential programs, supportive housing, and care management.	**Address:** 595 Main St, Watertown, NY 13601 **Phone:** 315-782-1777 **Website:** thrivenny.com
Watertown Urban Mission Housing assistance, food assistance, critical needs assistance, recovery assistance, Meals on Wheels, and a CARE center.	**Address:** 247 Factory St, Watertown, NY 13601 **Phone:** 315-782-8440 **Website:** watertownurbanmission.org

General Information	Contacts / Hotlines
Mental Health Association of Jefferson County Mental health and recovery support services and access to Coordinated Entry.	**Address:** 425 Washington St, Watertown, NY 13601 **Phone:** 315-788-0970 **Website:** mentalhealthjc.org
Northern Regional Center for Independent Living (NRCIL) Peer-run advocacy organization for individuals with disabilities; independent living program, home and community-based services.	**Address:** 210 Court St. #107, Watertown, NY 13601 **Phone:** 315-785-8703 **Website:** nrcil.net
Lewis County	
Lewis County Department of Social Services Cash assistance (Temporary Assistance), SNAP, emergency housing support, and Medicaid for individuals and families.	**Address:** 5274 Outer Stowe St, Lowville, NY 13367 **Phone:** 315-376-5400 **Website:** lewiscountyny. gov/departments/social-
Lewis County Warming Center Overnight shelter from November 1st through April 30th; access to Coordinated Entry.	**Address:** 5499 Jackson St, Lowville, NY 13367 Hours: 7pm-7am **Website:** services
Lewis County Opportunities Housing assistance, critical needs program, food pantry network, victim services, legal aid, and financial management.	**Address:** 8265 State Route 812, Lowville, NY 13367 **Phone:** 315-376-4357 (24-hour hotline) **Website:** lewiscountyopportunities.com
Northern Regional Center for Independent Living (NRCIL) Peer-run advocacy organization for individuals with disabilities; independent living program, home and community-based services.	**Address:** 5520 Jackson St, Lowville, NY 13367 **Phone:** 315-836-3735 **Website:** nrcil.net
Snowbelt Housing Facilitates access to safe, affordable housing for individuals with low and moderate income. M-F 9:00am-4:00pm, Closed Saturday & Sunday	**Address:** 7500 South State St, Lowville, NY 13367 **Phone:** 315-376-2639 **Website:** snowbelt.org
THRIVE Wellness and Recovery Mental health and addiction programs, services for children, adolescents, and adults, outpatient and residential programs, supportive housing, and care management.	**Address:** 7550 South State St, Lowville, NY 13367 **Phone:** 315-782-1777 **Website:** thrivenny.com
Rensselaer County	
St. Paul's Center Emergency shelter for mothers and their children; provides support and individualized services to families transitioning to independent living.	**Address:** 947 3rd. St, Rensselaer, NY 12144 **Phone:** 518-434-2910 **Website:** stpaulscenter.com
Joseph's House and Shelter Emergency shelter, permanent supported housing, meals, and support services for men, women, and children.	**Address:** 74 Ferry St, Troy, NY 12180 **Phone:** 518-272-2544 **Website:** josephshousetroy.org
Saratoga County	
Saratoga County Department of Social Services Cash assistance (Temporary Assistance), SNAP, emergency housing support, and Medicaid for individuals and families.	**Address:** 152 W High St, Ballston Spa, NY 12020 **Phone:** 518-884-4140 **Website:** saratogacountyny. gov/departments/social-
CAPTAIN Runaway and Homeless Youth Shelter, Street Outreach Program, Solutions to End Homelessness Program (STEHP), supportive housing for youth (18-25), support services for sexually exploited youth, eviction prevention, and emergency pantry support through Karyl's Kupboard.	**Address:** Municipal Plaza #3, Clifton Park, NY 12065 **Phone:** 518-371-1185 **Website:** scearpvtiacienscares.org

General Information	Contacts / Hotlines
RISE Residential housing, affordable housing, intensive crisis residence, support services, and recovery services	**Address:** 127 Union St, Saratoga Springs, NY 12866 **Phone:** 518-587-6193 **Website:** riseservices.org
Shelters of Saratoga Adult emergency shelter, code blue shelter, supportive and affordable housing access, health care navigation, benefits assistance, and housing navigation support.	**Address:** 14 Walworth St, Saratoga Springs, NY 12866 **Phone:** 518-581-1097 **Website:** sheltersofsaratoga.org
Soul Saving Station Church Women and children shelter, housing assistance, social services liaison, employment referrals, recovery referrals, and community support.	**Address:** 62 Henry St, Saratoga Springs, NY 12866 **Phone:** 518-584-3122 **Website:** soulsavingstationchurch. com/shelter
Schenectady County	
Bethesda House Emergency shelter, transitional and permanent housing, medical respite, day program, food program, case management, and clinical services.	**Address:** 834 State St, Schenectady, NY 12307 **Phone:** 518-374-7873 **Website:** bethesdahs.org
Schenectady Community Action Program (SCAP) Housing services, resource navigation, behavioral health services, referral access, case management, and employment services.	**Address:** 913 Albany St, Schenectady, NY 12307 **Phone:** 518-374-9181 **Website:** scapny.org
New Choices Recovery Center Recovery Center offering comprehensive care to individuals with substance use disorder; reintegration and permanent housing programs, medication services, outpatient treatment, peer advocacy, and prevention services.	**Address:** 728 State St, Schenectady, NY 12307 **Phone:** 518-346-4436 **Website:** newchoicesrecovery.org
Rehabilitation Support Services (RSS) Supportive housing program, Safe Options Support, crisis/respite services, treatment and care coordination, wellness and recovery centers, and employment services for individuals with psychiatric and substance use disorders.	**Address:** 314 Central Ave, Albany NY, 12206 **Phone:** 518-462-1094 **Website:** rehab.org
City Mission of Schenectady Emergency shelter, meals, clothing, life skills training, resource center, employment services, interest free loans, and referral access.	**Address:** 425 Hamilton St, Schenectady, NY 12305 **Phone:** 518-346-2275 **Website:** citymission.com
YMCA 155-unit housing residence for men; offers case management, referrals for medical and behavioral health treatment, employment services, and life skills development.	**Address:** 845 Broadway, Schenectady, NY 12305 **Phone:** 518-374-9136 **Website:** cdymca.org/locations/845-commons
YWCA Domestic violence shelter, permanent supportive housing for women, rapid rehousing for women and children, counseling, case management, economic empowerment program, and advocacy services.	**Address:** 44 Washington Ave, Schenectady, NY 12305 **Phone:** 518-374-3394 **Website:** ywca-neny.org
St. Lawrence County	
St. Lawrence County Department of Social Services Cash assistance (Temporary Assistance), SNAP, emergency housing support, and Medicaid for individuals and families.	**Address:** 6 Judson St, Canton, NY 13617 **Phone:** 315-379-2111 **Website:** stlawco. gov/Departments/SocialServic

General Information	Contacts / Hotlines
Community Health Center of the North County Healthcare center offering sliding fee scale, care coordination, health insurance enrollment, and Coordinated Entry access.	**Address:** 4 Commerce Ln, Canton, NY 13617 **Phone:** 315-386-8191 **Website:** echscnorthcountry.org
Maximizing Independent Living Choices (MILC) Housing services, independent living services, application assistance program, referral and advocacy resources, skills training, and peer mentoring.	**Address:** 156 Center St, Massena, NY 13662 **Phone:** 315-764-9442 **Website:** milcinc.org
The Valley Recovery Center (Seaway Valley Prevention Council) Drop-in support and resource center for recovery services; group activities, addiction support groups, peer advocacy, prevention services and employment assistance services.	**Address:** 206 Ford St. Suite 301, Ogdensburg, NY 13669 **Phone:** 315-541-3057 **Website:** svpc.net
THRIVE Wellness and Recovery Mental health and addiction programs, services for children, adolescents, and adults, outpatient and residential programs, supportive housing, and care management.	**Address:** 610 Cedar St, Ogdensburg, NY 13669 **Phone:** 315-782-1777 **Website:** thrivenny.com
St. Lawrence County Community Services Oversight and planning of services for individuals with substance use disorder, mental illness, and developmental disabilities.	**Address:** 80 State Hwy 310 Suite 1, Canton, NY 13617 **Phone:** 315-386-2435 **Website:** stlawco. gov/Departments/Community
Warren County	
Warren County Department of Social Services Cash assistance (Temporary Assistance), SNAP, emergency housing support, and Medicaid for individuals and families.	**Address:** 1340 US 9, Lake George, NY 12845 **Phone:** 518-761-6300 **Website:** Swearrvriecnecsountyny.gov/SocServ
Behavioral Health Services North (BHSN) Apartment program, transitional supportive housing, permanent housing, crisis services, centers for recovery, centers for wellbeing, adult, children, and family treatment support services, employment assistance, and health home care management.	**Address:** 25 Willowbrook Rd, Queensbury, NY 12804 **Phone:** 518-926-7100 **Website:** bhsn.org
Wait House Emergency shelter program for youth ages 16-24, transitional living program for youth ages 16-24, rapid rehousing program for all ages, homelessness prevention program, anti-trafficking program, family opportunity center, and care management.	**Address:** 10-12 Wait St, Glens Falls, NY 12801 **Phone:** 518-798-4384 **Website:** hycwaithouse.org
Open Door Mission Emergency shelter for individuals and families, hot meals and food pantry, access to case management, counseling, and health resources.	**Address:** 226 Warren St, Glens Falls, NY 12801 **Phone:** 518-792-5900 **Website:** opendoor-ny.org
Washington County	
Washington County Department of Social Services Cash assistance (Temporary Assistance), SNAP, emergency housing support, and Medicaid for individuals and families.	**Address:** 383 Bradway, Fort Edward, NY 12828 **Phone:** 518-746-2300 **Website:** washingtoncountyny. gov/517/Social-Services
Fort Hudson Health System Comprehensive individualized support through care management, needs assessment, advocacy, and system navigation guidance.	**Address:** 319 Broadway, Fort Edward, NY 12828 **Phone:** 518-747-2811 **Website:** forthudson.com

General Information	Contacts / Hotlines
ASCEND Mental Wellness Comprehensive behavioral health services; residential housing program, dual recovery services, counseling, benefits navigation, and care management.	**Address:** 3043 State Route 4, Hudson Falls, NY 12839 **Phone:** 518-660-7575 **Website:** ascendmw.org

SPOA

Single Point of Access (SPOA) contacts for mental health service referrals and care coordination.

General Information	Contacts / Hotlines
Albany County	
Albany County Department of Mental Health Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services for access to adults and youth.	**Address:** 260 South Pearl St, Albany, NY 12202 **Phone:** 518-447-4550 (Youth) | 518-447-4537 (Adult) **Website:** albanycountyny. gov/mentalhealth
Essex County	
Essex County Mental Health Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services for access to adults and youth.	**Address:** 7513 Court St, Elizabethtown, NY 12932 **Phone:** 518-873-3670 **Website:** mentalhealth.essexcountyny. gov
Franklin County	
Franklin County Community Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services for access to adults and youth.	**Address:** 70 Edgewood Rd, Saranac Lake, NY 12983 **Phone:** 518-891-2280 **Website:** franklincountyny.gov
Hamilton County	
Hamilton County Community Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services for access to adults and youth.	**Address:** 143 White Birch Ln, Indian Lake, NY 12842 **Phone:** 518-648-5355 **Website:** hamiltoncountyny. gov/health-human-services/mental-health
Jefferson County	
Jefferson County Community Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services for access to adults and youth.	**Address:** 250 Arsenal St, Watertown, NY 13601 **Phone:** 315-785-3000 **Website:** jeffersoncountyny. gov/SocialServices
Lewis County	
Lewis County Community Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services access to adults and youth.	**Address:** 5274 Outer Stowe St, Lowville, NY 13367 **Phone:** 315-376-5858 | 315-376-5400 **Website:** lewiscountyny. gov/departments/community -services

General Information	Contacts / Hotlines
Rensselaer County	
Rensselaer County Department of Mental Health Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services access to adults and youth.	**Address:** 1600 7th Ave, Troy, NY 12180 **Phone:** 518-270-2948 (Youth) | 518-270-2800 (Adult) **Website:** rensco.com/239/Mental-Health
Saratoga County	
Saratoga County Department of Mental Health Single Point of Access (SPOA) to referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services access to adults and youth.	**Address:** 135 S Broadway, Saratoga Springs, NY 12866 **Phone:** 518-584-9030 **Website:** saratogacountyny. gov/departments/mental-health
Schenectady County	
Schenectady County Human Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services access to adults and youth.	**Address:** 797 Broadway #304, Schenectady, NY 12305 **Phone:** 518-386-2064 (Youth) | 518-386-2218 (Adult) **Website:** schenectadycountyny.gov/dss
St. Lawrence County	
St. Lawrence County Community Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services access to adults and youth.	**Address:** 80 State Highway 310 Suite 1, Canton, NY 13617 **Phone:** 315-386-2048 **Website:** stlawco. gov/Departments/Community Services
Warren County	
Warren & Washington Counties Office of Community Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services access to adults and youth.	**Address:** 230 Maple Street #1, Glens Falls, NY 12801 **Phone:** 518-792-7143 **Website:** warrencountyny.gov/mhcs
Washington County	
Warren & Washington Counties Office of Community Services Single Point of Access (SPOA) referrals for mental health and addiction services, case management, and specialized housing. Provides treatment, prevention, and supportive services access to adults and youth.	**Address:** 230 Maple Street #1, Glens Falls, NY 12801 **Phone:** 518-792-7143 **Website:** warrencountyny.gov/mhcs

Section 8

Section 8 (Housing Choice Voucher) helps eligible low-income households pay rent in privately owned housing. Contact your local housing authority or Section 8 office about applications and waitlists.

General Information	Contacts / Hotlines
Albany County	
Albany Housing Authority Section 8 Housing Choice Voucher Program, tenant-based voucher program, project-based voucher program, public housing sites.	**Address:** 200 S Pearl St, Albany, NY 12202 **Phone:** 518-641-7500

General Information	Contacts / Hotlines
Essex County	
Adirondack Roots (Housing Assistance Program of Essex County) Section 8 Housing Choice Voucher Program, project-based voucher program, foreclosure prevention, homeownership assistance program.	**Address:** P.O. Box 157, 103 Hand Avenue, Elizabethtown, NY 12932 **Phone:** 518-873-6888
Franklin County	
Franklin County Community Housing Council, Inc. Section 8 Housing Choice Voucher Program, project-based voucher program	**Address:** 337 West Main Street, Malone, NY 12953 **Phone:** 518-483-5934
Hamilton	
JEM Inc. Central Office Section 8 Housing Choice Voucher Program, project-based voucher program, homeownership assistance, family self-sufficiency program.	**Address:** 57 Phila St, Saratoga Springs, NY 12866 **Phone:** 518-372-8846 **Website:** centralofficehcv.com
Jefferson	
Lewis County Opportunities Section 8 Housing Choice Voucher Program, family self-sufficiency program, project-based voucher program, homeownership assistance, and affordable housing navigation for low-income families.	**Address:** 749 Leray Street, Watertown, NY 13601 **Phone:** 315-788-0193
Lewis County	
Lewis County Opportunities Section 8 Housing Choice Voucher Program, family self-sufficiency program, project-based voucher program, homeownership assistance, and affordable housing navigation for low-income families.	**Address:** 8265 State Route 812, Lowville, NY 13367 **Phone:** 315-376-8702
Rensselaer County	
Rensselaer Housing Authority Section 8 Housing Choice Voucher Program, project-based voucher program	**Address:** 85 Aiken Ave, Rensselaer, NY 12144 **Phone:** 518-436-0230
Saratoga County	
Saratoga Springs Housing Authority Section 8 Housing Choice Voucher Program, project-based voucher program	**Address:** 1 S Federal St, Saratoga Springs, NY 12866 **Phone:** 518-584-6600
JEM Inc. Central Office Section 8 Housing Choice Voucher Program, project-based voucher program, homeownership assistance, family self-sufficiency program.	**Address:** 57 Phila St, Saratoga Springs, NY 12866 **Phone:** 518-372-8846 **Website:** centralofficehcv.com
Schenectady County	
Schenectady Municipal Housing Authority Section 8 Housing Choice Voucher Program, project-based voucher program	**Address:** 375 Broadway, Schenectady, NY 12305 **Phone:** 518-386-7000
St. Lawrence County	
St. Lawrence County Community Development Program Section 8 Housing Choice Voucher Program, project-based voucher program, homeownership assistance, family self-sufficiency program.	**Address:** One Commerce Lane, Canton, NY 13617 **Phone:** 315-386-1102
Warren County	

General Information	Contacts / Hotlines
Glens Falls Housing Authority Section 8 Housing Choice Voucher Program, project-based voucher program	**Address:** 45 Ridge St, Glens Falls, NY 12801 **Phone:** 518-793-2583
JEM Inc. Central Office Section 8 Housing Choice Voucher Program, project-based voucher program, homeownership assistance, family self-sufficiency program.	**Address:** 57 Phila St, Saratoga Springs, NY 12866 **Phone:** 518-372-8846 **Website:** centralofficehcv.com
Washington County	
Glens Falls Housing Authority Section 8 Housing Choice Voucher Program, project-based voucher program	**Address:** 45 Ridge St, Glens Falls, NY 12801 **Phone:** 518-793-2583
JEM Inc. Central Office Section 8 Housing Choice Voucher Program, project-based voucher program, homeownership assistance, family self-sufficiency program.	**Address:** 57 Phila St, Saratoga Springs, NY 12866 **Phone:** 518-372-8846 **Website:** centralofficehcv.com

Drop-In Centers

Provide essential resources such as food, showers, laundry, social services, and safe space without requiring long-term commitment.

General Information	Contacts / Hotlines
Albany County	
Equinox Drop-In Center (Youth Services) Safe daytime space for youth with access to food, hygiene items, support services, and connections to housing and counseling.	**Address:** 95 Central Ave, Albany, NY 12206 **Phone:** 518-434-6135
Northern Rivers Family of Services (Youth Drop-In) Drop-in style support and resource navigation, including counseling, basic needs assistance, and help connecting youth to housing and services.	**Address:** 60 Academy Rd, Albany, NY 12208 **Phone:** 518-426-2600
Essex County	
Thomas Shipman Sr. Memorial Youth Center Activities for self-esteem, cultural enrichment, and recreation. Free youth center for ages 11–18 in the North Elba/Lake Placid area.	**Address:** 61 Cummings Rd, Lake Placid, New York 12946 **Phone:** 518-523-8786 **Website**: shipmanyouthcenter.org 518-523-8786
Jefferson County	
SoZo Teen Center (Children's Home of Jefferson County) FREE drop-in M–F 2:30–8 pm; hot dinners served daily; life skills, job readiness, health & wellness, and civic engagement. 350+ youth registered.	**Address:** 167 Polk St., Watertown, NY 13601 **Phone:** 315-777-4877 **Website:** chjc.org
Lewis County	
Youth of Lewis County (YOLC) Youth Led Organization that connect youth ages 14-21 to Peer Advocates. Also operates a Drop-In Center Fridays from 3PM- 7PM- open to any middle or high school student with food.	**Address:** The Raven's Quill Book Store (Drop-In) 7632 N State St, Lowville, NY 13367 Phone: 3158166448 **Website:** yolc.org
Rensselaer County	
Unity House of Troy Youth support and drop-in access to services, including meals, crisis help, and referrals for housing, education, and mental health support.	**Address:** 6 102nd St, Troy, NY 12180 **Phone:** 518-274-2607

General Information	Contacts / Hotlines
Schenectady County	
Safe Inc of Schenectady Drop-In Center Youth drop-in space (ages 16–20) with meals, clothing, case management, and support for homeless or at-risk youth, including crisis and trafficking support.	**Address:** 1344 Albany St, Schenectady, NY 12304 **Phone:** 518-374-5178
St. Lawrence County	
St. Lawrence County C.D.P. Neighborhood Centers Community gathering spaces, family development, budgeting, job skills, connects low-income youth and families to local activities and food resources.	**Address:** Canton & Gouverneur (6 locations) **Phone:** 315-386-8576 **Website:** slccdp.org

Food Resources

Food pantries and meal programs. SNAP and other food assistance are listed under DSS and Statewide & National Hotlines.

General Information	Contacts / Hotlines
Jefferson County	
Watertown Urban Mission Largest food pantry in Jefferson County (M–Th 9:30 am–3 pm, F 9:30 am–12 pm); CARE Center for housing referrals; recovery support.	**Address:** 247 Factory St., Watertown, NY 13601 **Phone:** 315-782-8440 **Website:** watertownurbanmission.org
Lewis County	
Lewis County Opportunities Food Pantries Multiple pantry locations in Copenhagen, Croghan, Harrisville, New Bremen, and Port Leyden. Call for hours.	**Phone:** 315-376-8702 **Website:** lewiscountyopportunities.com
Saratoga County	
Franklin Community Center Pantry Food assistance, emergency support, and case management services.	**Address:** 10 Franklin St, Saratoga Springs, NY 12866 **Phone:** 518-587-9826
Warren County	
Open Door Mission Meals, emergency food support, and assistance services for individuals and families.	**Address:** 226 Warren St, Glens Falls, NY 12801 **Phone:** 518-792-5900
WAIT House Food Support Pantry assistance and emergency support services for homeless and at-risk youth.	**Address:** 10–12 Wait St, Glens Falls, NY 12801 **Phone:** 518-798-4384

Departments of Mental Health

County mental health departments offering counseling, psychiatric care, crisis services, and referrals to local programs.

General Information	Contacts / Hotlines
Albany County	
Albany County Department of Mental Health Low-cost or free mental health services, including counseling, psychiatric care, crisis services, and substance use treatment.	**Address:** 175 Green St, Albany, NY 12202 **Phone:** 518-447-4668

General Information	Contacts / Hotlines
Essex County	
Essex County Mental Health Services Individual, group, school, and crisis outpatient services; sliding fee scale; no one denied for inability to pay. After-hours crisis line available.	**Address:** 7513 Court St., Elizabethtown, NY 12932 **Phone:** 518-873-3670 | After-hours crisis: 888-854-3773
Saratoga County	
Saratoga County Community Services Integrated mental health and social services for individuals experiencing crisis or ongoing challenges. Crisis intervention, mental health treatment, substance use services, and case management.	**Address:** 135 South Broadway, Saratoga Springs, NY 12866 **Phone:** 518-584-9030
Saratoga County Mental Health Center Outpatient counseling and psychiatric services, crisis intervention and emergency mental health care, substance use disorder treatment, case management, and recovery programs (SPOA, AOT).	**Address:** 135 South Broadway, Saratoga Springs, NY 12866 **Phone:** 518-584-9030 **Website:** saratogacountyny.gov/departments/mental-health

Suicide Prevention

Mental health crisis intervention, emotional support, and suicide prevention resources.

General Information	Contacts / Hotlines
Albany County	
Albany County Department of Mental Health Counseling, crisis services, psychiatric care, and substance use treatment.	**Address:** 175 Green St, Albany, NY 12202 **Phone:** 518-447-4668
Capital District Psychiatric Center Inpatient care, outpatient treatment, and crisis intervention services.	**Address:** 75 New Scotland Ave, Albany, NY 12208 **Phone:** 518-549-6500
Mental Health Empowerment Project (MHEP) Peer-based mental health support, advocacy, and recovery programs.	**Address:** 737 Madison Ave, Albany, NY 12208 **Phone:** 518-462-2000
Saratoga County	
NAMI Adirondack Region Crisis support referrals, peer support groups, mental health education, and family support programs.	**Phone:** Helpline: 800-950-6264 **Website:** nami.org
Saratoga County Community Services Crisis intervention, mental health treatment, substance use services, and case management.	**Address:** 135 South Broadway, Saratoga Springs, NY 12866 **Phone:** 518-584-9030
Saratoga County Mental Health Center Mental health clinic services, crisis intervention and psychiatric support, substance use disorder treatment, personalized recovery-oriented services, Assisted Outpatient Treatment (AOT), and Saratoga County Single Point of Access (SPOA).	**Address:** 135 South Broadway, Saratoga Springs, NY 12866 **Phone:** 518-584-9030 **Website:** saratogacountyny.gov/departments/mental-health

Mental Health & Substance Use Treatment Programs

Outpatient and residential treatment for mental health and substance use, plus related health care. Residential treatment programs are not emergency shelters.

General Information	Contacts / Hotlines
Albany County	
Capital District Psychiatric Center State-run psychiatric center offering inpatient care, outpatient clinics, and crisis intervention for adults with serious mental illness.	**Address:** 75 New Scotland Ave, Albany, NY 12208 **Phone:** 518-549-6500
Mental Health Empowerment Project (MHEP) Peer-based mental health support, advocacy, and skill-building programs focused on empowerment and recovery.	**Address:** 737 Madison Ave, Albany, NY 12208 **Phone:** 518-462-2000
Northern Rivers Family Services – Residential Treatment Residential treatment, behavioral health services, shelter care, group homes, and transitional living support for youth and families.	**Address:** 58 Academy Rd, Albany, NY 12208 **Phone:** 518-426-2600 **Website:** northernrivers.org
Jefferson County	
THRIVE Wellness & Recovery Outpatient and residential mental health and addiction programs, medication management, care management, and supportive housing for children, adolescents, adults, and families. Sliding fee scale for people without insurance.	**Address:** 595 W. Main St., Watertown, NY 13601 **Phone:** 315-782-1777 **Website:** thrivenny.com
Saratoga County	
Saratoga County Department of Public Health Disease prevention and health education, environmental health services, immunizations and screenings, and emergency preparedness.	**Address:** 6012 County Farm Rd, Ballston Spa, NY 12020 **Phone:** 518-584-7460 **Website:** saratogacountyny.gov/departments/public-health
Northern Rivers Family Services – Behavioral Health Center Outpatient behavioral health counseling, school-based mental health services, mobile crisis support, family support and advocacy, psychiatric consultation, and medication management.	**Address:** 2452 US Route 9, Suite 206, Malta, NY 12020 **Phone:** 518-292-5433 **Website:** northernrivers.org
Schenectady County	
Northern Rivers Family Services – Behavioral Health Center Outpatient behavioral health counseling, school-based mental health services, mobile crisis support, family support and advocacy, psychiatric consultation, and medication management.	**Address:** 327 Abbotsford Rd, Schenectady, NY 12304 **Phone:** 518-381-8911 **Website:** northernrivers.org
Schenectady County	
Behavioral Health Services North (BHSN) Mental health crisis support, school-based services, and residential support. Referrals available.	**Address:** Ogdensburg / Canton **Phone:** 315-393-4080 **Website:** bhsn.org
Warren County	
Northern Rivers Family Services Child & Family Treatment & Support Services, counseling, crisis intervention, youth assertive community treatment, care management, and behavioral health services.	**Address:** 375 Bay Rd, Queensbury, NY 12804 **Phone:** 518-741-0043 **Website:** northernrivers.org

General Information	Contacts / Hotlines
Regional	
NAMI Adirondack Region Peer-led support groups, family education programs (Family-to-Family), mental health advocacy and outreach, and helpline and crisis referrals for individuals and families.	**Address:** 304 New York Road, Plattsburgh, NY 12903 **Phone:** Helpline: 800-950-6264 **Website:** nami.org
Hudson Headwaters Health Network Nonprofit Federally Qualified Health Center providing primary and pediatric care, preventative screenings, chronic disease management, and a sliding fee program. Care available regardless of ability to pay.	**Phone:** 518- 824-8610 **Website:** hhhn.org

Addiction & Recovery Resources

Recovery centers, peer support, treatment navigation, and overdose response.

General Information	Contacts / Hotlines
Albany County	
Second Chance Opportunities, Inc. Recovery Community Center, transportation, housing program, employment services, re-entry after incarceration support, and health screening services for individuals in recovery.	**Address:** 55 Colvin Ave, Albany, NY 12206 **Phone:** 518-489-1929 **Website:** scoalbany.com
St. Peter's Addiction Recovery Center (SPARC) Patient-focused care coordination; detox, inpatient rehabilitation, outpatient rehabilitation, opioid treatment services	**Address:** 1444 Western Ave, Albany, NY 12203 **Phone:** 518-489-2812
Saratoga County	
Prevention Council of Saratoga County Substance use prevention education, recovery support programs, Narcan training, and community outreach. Works with individuals, families, and communities to reduce the impact of addiction.	**Address:** 125 High Rock Ave, Saratoga Springs, NY 12866 **Phone:** 518-581-1230 **Website:** preventioncouncil.org
Healing Springs Recovery Center No-cost organization offering peer support, treatment navigation assistance, education, social and recreational activities, and support groups for individuals and family members affected by addiction.	**Address:** 125 High Rock Ave, Saratoga Springs, NY 12866 **Phone:** 518-306-3048
Schenectady County	
New Choices Recovery Center Recovery Center offering comprehensive care to individuals with substance use disorder; reintegration and permanent housing programs, medication services, outpatient treatment, peer advocacy, and prevention services.	**Address:** 728 State St, Schenectady, NY 12307 **Phone:** 518-346-4436 **Website:** newchoicesrecovery.org
St. Lawrence County	
The Valley Recovery Center (Seaway Valley Prevention Council) Drop-in support and resource center for recovery services; group activities, addiction support groups, peer advocacy, prevention services and employment assistance services.	**Address:** 206 Ford St. Suite 301, Ogdensburg, NY 13669 **Phone:** 315-541-3057 **Website:** svpc.net

General Information	Contacts / Hotlines
National	
Never Use Alone Hotline Overdose response hotline for individuals using alone; volunteer operators alert EMS if you stop responding after using.	**Phone:** 1-800-484-3731 **Website:** neverusealone.com

LGBTQIA+ Resources

Support, community, and services for LGBTQIA+ youth and adults.

General Information	Contacts / Hotlines
Albany County	
A Big Gay Market LGBTQIA+ community events and gathering spaces for members and allies. Its Queer Creative Futures program offers youth creative mentorship, adult mentor connections, and vendor opportunities for emerging creatives ages 12–16.	**Address:** Albany, NY (larger events at community locations incl. Washington Park; no permanent public office) **Website:** abiggaymarket.com / abiggaymarket.com/queer-creative-futures
Albany Damien Center (LGBTQ+ Health & Housing) Housing support, HIV care services, mental health support, food programs, peer navigation, and LGBTQ+ wellness services.	**Address:** 728 Madison Ave, Albany, NY 12208 **Phone:** 518-449-7119
In Our Own Voices (LGBTQ+ People of Color) Mental health support, HIV/AIDS services, advocacy, housing assistance, and programs specifically for LGBTQ+ people of color.	**Address:** 202 South Central Ave, Albany, NY 12206 **Phone:** 518-432-4188
Pride Center of the Capital Region Main LGBTQ+ community center in the Capital Region. Support groups, youth programs, peer counseling, HIV prevention, trans support groups, recovery groups, and community events.	**Address:** 332 Hudson Ave, Albany, NY 12210 **Phone:** 518-462-6138
Saratoga County	
Saratoga Pride LGBTQ+ community events and support groups, advocacy and awareness campaigns, health and wellness resources, and volunteer and engagement opportunities.	**Address:** Saratoga Springs, NY **Website:** saratogapride.com
Warren County	
Lower Adirondack Pride Mental health support and referrals, case management and advocacy, community education and outreach, and inclusive events and programming for LGBTQIA+ individuals in the Adirondack region.	**Address:** Glens Falls, NY **Website:** loweradkpride.org

Youth Bureaus

County youth bureaus plan, fund, and coordinate local youth programs such as recreation, prevention, and positive youth development, and can point you to services nearby.

General Information	Contacts / Hotlines
Albany County	

General Information	Contacts / Hotlines
Albany County Youth Bureau Plans, develops, and funds programs for youth under the age of 21. Programming includes youth development, recreation and leisure, delinquency prevention and runaway and homeless youth services.	**Address:** 112 State St Room 300, Albany, NY 12207 **Phone:** 518-447-7700 **Website:** albanyountyny.gov
Essex County	
Essex County Youth Bureau – Recreation Programs Town-based recreation programs across 8+ communities; summer free meals; youth employment/vocational programs; Arts Trek partnership.	**Address:** 7533 Court St., Elizabethtown, NY 12932 **Phone:** 518-873-3630 **Website:** essexcountyny.gov
Franklin County	
Franklin County Youth Bureau Plans, funds, and delivers youth recreation, prevention and development programs countywide.	**Address:** 184 Finney Blvd., Malone, NY 12953 **Phone:** 518-481-1697 **Website:** franklincountyny.gov
Hamilton County	
Hamilton County Youth Board/ Community Services Plans, funds, and delivers youth recreation, prevention and development programs countywide.	**Address:** 143 White Birch Lane, Indian Lake, NY 12842 **Phone:** 518-648-5355 **Website:** hamiltoncountyny.gov
Jefferson County	
Jefferson County Youth Bureau Funds and coordinates youth programs; hosts Youth Services Network 5x/year, connecting community organizations.	**Address:** 175 Arsenal St., Watertown, NY 13601 **Phone:** 315-786-2593 **Website:** jeffersoncountyny.gov
Lewis County	
Lewis County Youth Bureau Funds local youth programs: sports, prevention, social-emotional development, team building, and arts. Youth under 21.	**Address:** 5274 Outer Stowe St., Lowville, NY 13367 **Phone:** 315-376-5546 **Website:** lewiscountyny.gov
Rensselaer County	
Rensselaer County Department for Youth Plans, funds, and delivers youth recreation, prevention and development programs countywide.	**Address:** 99 Troy Road Suite 402, East Greenbush, NY 12061 **Phone:** 518-326-7411 **Website:** rensco.com
Saratoga County	
Saratoga County Advisory Youth Board Plans, funds, and coordinates youth recreation, prevention, development and protection programs countywide.	**Address:**152 West High St, Ballston Spa, NY 12020 **Phone:** 518-884-4100 **Website:** saratogacountyny.gov
Schenectady County	
Schenectady County Youth Bureau Funds local youth programs: sports, prevention, social-emotional development, mentoring, education, and arts. Youth under 21.	**Address:** 797 Broadway, Schenectady, NY 12305 **Phone:** 518-344-2737 **Website:** schenectadycountyny.gov

General Information	Contacts / Hotlines
St. Lawrence County	
St. Lawrence County Youth Bureau Plans, funds, and coordinates youth recreation, prevention, and positive development programs county-wide.	**Address:** 80 State Highway 310, Canton, NY 13617 **Phone:** 315-379-9464 **Website:** stlawco.gov
Warren County	
Warren County Youth Bureau Funds local youth programs to support positive development and prevent delinquency.	**Address:** 1340 State Rte. 9, Lake George, NY 12845 **Phone:** 518-761-6362 **Website:** warrencountyny.gov
Washington County	
Washington County Youth Bureau Collaborates with youth agencies and provides resources for positive youth involvement and development	**Address:** 383 Broadway Building B, Room 17, Fort Edward, NY 12828 **Phone:** 518-746-2330 **Website:** washingtoncountyny.gov

Family Support & Child Welfare Resources

Family counseling and support, foster care and child welfare services, and parenting and caregiver support.

General Information	Contacts / Hotlines
Albany County	
Northern Rivers Family of Services (Behavioral Health Center) Trauma-informed care for children and families experiencing abuse, neglect, or instability. Counseling and behavioral health services, crisis intervention, foster care and residential programs, and family support and stabilization.	**Address:** 401 New Karner Rd, Albany, NY 12205 **Phone:** 518-431-1650 **Website:** northernrivers.org
Essex County	
Together for Youth (formerly Berkshire Farm Center) Foster care, preventive services, trauma-informed community-based programs across 53 counties in NYS.	**Address:** 36 Brinkerhoff St., Plattsburgh, NY 12901 **Website:** togetherforyouth.org
Franklin County	
North Country Conflict Resolution Services (NCCRS) Provides free or low-cost confidential family mediation, custody/visitation planning, and communication support.	**Address:** 22 US Oval, Suite 101, Plattsburgh, NY 12903 **Phone:** 518-561-5460
Hamilton County	
North Country Conflict Resolution Services (NCCRS) Provides free or low-cost confidential family mediation, custody/visitation planning, and communication support for Essex, Franklin, Hamilton, and Clinton counties.	**Address:** 22 US Oval, Suite 101, Plattsburgh, NY 12903 **Phone:** 518-561-5460
Jefferson County	
The Resolution Center Provides mediation, conflict resolution, CASA child advocacy, and restorative practices for St. Lawrence, Jefferson, and Lewis counties.	**Address:** 531 Washington St, Suite 4124, Watertown, NY 13601 **Phone:** 315-785-0333 x 201

General Information	Contacts / Hotlines
Lewis County	
Family Support Services (NRCIL) Family support, independent living services, and peer advocacy for individuals and families, including those with disabilities.	**Phone:** 315-836-3735 **Website:** nrcil.net
The Resolution Center Provides mediation, conflict resolution, CASA child advocacy, and restorative practices for St. Lawrence, Jefferson, and Lewis counties.	**Address:** 7421 East Rd, Lowville, NY 13367 **Phone:** 315-785-0333 x 201
Rensselaer County	
Rensselaer County Department of Social Services Handles child welfare casework, foster care, adoption, and family preservation and reunification services.	**Address:** 127 Bloomingrove Drive, Troy, NY 12180 **Phone:** 518-833-6000
St. Lawrence County	
The Resolution Center Provides mediation, conflict resolution, CASA child advocacy, and restorative practices for St. Lawrence, Jefferson, and Lewis counties.	**Address:** 3 ½ East Main St, Canton, NY 13617 **Phone:** 315-785-0333 x 201
Schenectady County	
Mediation Matters- Schenectady County Office Offers low-cost or no-cost community and family mediation services to help resolve parenting, custody, visitation, and interpersonal disputes.	**Address:** 1473 Erie Blvd, Suite 302, Schenectady **Phone:** 518-847-0117
Saratoga County	
Saratoga Center for the Family Individual, family, and group counseling; trauma-focused and Child Advocacy Center services; victim advocacy; child-abuse prevention and education; and parenting and school-based support for children, youth, and families affected by abuse or trauma.	**Address:** 359 Ballston Avenue, Saratoga Springs, NY 12866 **Phone:** 518-587-8008 | Fax: 518-587-8241 **Website:** saratogacff.org
Saratoga County Department of Social Services Child Protective Services (CPS), foster care placement and monitoring, adoption services, and financial assistance, including SNAP, Medicaid, and emergency aid.	**Address:** 152 West High St, Ballston Spa, NY 12020 **Phone:** 518-884-4140 **Website:** saratogacountyny.gov/departments/social-services
Warren County	
Northern Rivers Family of Services Provides community-based behavioral health, educational, and family preservation support services and mediation to assist families working toward reunification.	**Address:** 375 Bay Road, Queensbury, NY 12804 **Phone:** 518-741-0043
Washington County	
Washington County Placement Services Provides temporary care for children while seeking permanency through reunification.	**Address:** 383 Broadway, Building B, Fort Edward, NY 12828 **Phone:** 518-746-2341

Education & Training

Education, training, tutoring, and mentoring programs for youth and young adults.

General Information	Contacts / Hotlines
Albany County	
Capital EAP Training Center Professional development and workplace training (communication, leadership, and personal effectiveness).	**Address:** 650 Warren St, Albany, NY 12208 **Phone:** 518-465-3813
SUNY Workforce Development Programs Workforce training in technology, healthcare, customer service, and skilled trades, often low-cost or funded.	**Address:** 353 Broadway, Albany, NY 12246 **Phone:** 518-320-1100
Capital District Education Opportunity Center (EOC) Tuition-free career training for qualified New Yorkers through Hudson Valley Community College.	**Address:** 20 Warren St, Albany, NY 12202 **Phone:** 518-273-1900 **Website:** hvcc.edu/programs/eoc
Glenmont Job Corps Center Vocational employment center offering trade certifications, GEDs, and college credits for low-income individuals ages 16-24.	**Address:** 822 River Rd, Glenmont, NY 12077 **Phone:** 518-767-9371 **Website:** glenmont.jobcorps.gov
Capital Region BOCES Low-cost and funded certificates tailored for quick entry into the workforce.	**Address:** 900 Watervliet-Shaker Rd, Albany, NY 12205 **Phone:** 518-862-4950 **Website:** capitalregionboces.org
University at Albany PaCE Short-term courses, certifications, and career-focused training (micro credentials) in high-demand fields with flexible scheduling.	**Address:** 1400 Washington Ave, Albany, NY 12222 **Phone:** 518-42-5140
Essex County	
Arts Trek – Ticonderoga Festival Guild Free summer performing-arts series every Wednesday morning in July. Youth are bused from summer programs. Running since 1983.	**Address:** Ticonderoga, NY **Phone:** 518-585-7868
Clinton-Essex-Franklin Library System (CEFLS) Branch libraries with youth programs, summer reading, computer access, and community events. Free library cards for residents.	**Address:** 33 Oak St., Plattsburgh, NY 12901 (HQ) **Phone:** 518-563-5190 **Website:** cefls.org
Franklin County	
Saranac Lake Free Library Free drop-in classes: LEGO building, music groups, teen lounge, children's room. Open to all.	**Address:** 109 Main St., Saranac Lake, NY 12983 **Phone:** 518-891-4190
Franklin-Essex-Hamilton BOCES Low-cost and funded certificates tailored for quick entry into the workforce.	**Address:** 23 Husky Lane, Malone, NY 12953 **Phone:** 518-483-6420 **Website:** fehb.org
Jefferson County	
North Country Library System – Jefferson County Branch libraries with youth programs, summer reading, computer access, and teen activities. Free to residents.	**Address:** 22072 County Route 190, Watertown 13601 (HQ) **Phone:** 315-782-5540 **Website:** ncls.org

General Information	Contacts / Hotlines
Jefferson-Lewis BOCES Low-cost and funded certificates tailored for quick entry into the workforce.	**Address:** 20104 Arsenal St, Watertown, NY 13601 **Phone:** 315-779-7000 **Website:** boces.com
Lewis County	
Lewis County Taking Care of Our Own Connects youth and families to employment and education resources through its multi-service referral network.	**Address:** Lowville, NY **Phone:** 315-376-8443
Lowville Free Library Computer access, arts classes, and educational programming for children and teens.	**Address:** 5387 Dayan St., Lowville, NY 13367 **Phone:** 315-376-2131
Rensselaer County	
Questar III BOCES Low-cost and funded certificates tailored for quick entry into the workforce.	**Address:** 10 Empire State Blvd, Castleton, NY 12033 **Phone:** 518-477-8771 **Website:** questar.org
Saratoga County	
Washington-Saratoga-Warren-Hamilton-Essex BOCES Low-cost and funded certificates tailored for quick entry into the workforce.	**Address:** 267 Ballard Rd, Suite 6, Wilton, NY 12831 **Phone:** 518-581-3310 **Website:** wswheboces.org
Saratoga Sponsor-A-Scholar 1-on-1 mentoring, tutoring, study-skills coaching, college and financial aid application support, college visits, and help finding summer or part-time work for financially disadvantaged, college-bound Saratoga Springs High School students. Support continues into college.	**Address:** P.O. Box 107, Saratoga Springs, NY 12866 **Phone:** 518-207-7682 **Website:** saratogasponsorascholar.org
Schenectady County	
Schenectady Outreach Center Tuition-free career training for qualified New Yorkers through Schenectady Community College.	**Address:** 201 State St, Schenectady, NY 12305 **Phone:** 518-631-2257
St. Lawrence County	
St. Lawrence-Lewis BOCES Low-cost and funded certificates tailored for quick entry into the workforce.	**Address:** 40 West Main St, Canton, NY 13617 **Phone:** 315-386-4504 **Website:** sllboces.org
North Country Library System – St. Lawrence County Branch libraries with youth programs, summer reading, story times, and computer access. Free to residents.	**Address:** 22072 County Route 190, Watertown 13601 (HQ) **Phone:** 315-782-5540 **Website:** ncls.org
Warren County	
Big Brothers Big Sisters of the Southern Adirondacks Nonprofit, community & school-based one-on-one mentoring, academic support and goal setting, social-emotional development, and exposure to career and life skills opportunities.	**Address:** 101 Ridge St., Suite 5, Glens Falls, NY 12801 **Phone:** 518-798-1010 **Website:** bbbssadk.org

Employment Help & Job Assistance

Job search help, training, and career services.

General Information	Contacts / Hotlines
Albany County	
Capital Region Workforce Development Board Career Center Free job search help, resume building, interview prep, and direct job placement through the American Job Center network.	**Address:** 175 Central Ave, Albany, NY 12206 **Phone:** 518-462-7600
Equinox Workforce Development Program Employment readiness training, job placement support, and case management for individuals facing employment barriers.	**Address:** 95 Central Ave, Albany, NY 12206 **Phone:** 518-434-6135
NYS Department of Labor Career Center (Albany) Job listings, career counseling, unemployment assistance, and workshops to help people find and keep employment.	**Address:** 155 Washington Ave, Albany, NY 12210 **Phone:** 518-457-9000
Lewis County	
Family Support Services (NRCIL) Independent living services and peer advocacy, including employment support for individuals and families.	**Address:** Lewis County **Phone:** 315-836-3735 **Website:** nrcil.net
Lewis County Taking Care of Our Own Connects residents to employment resources through its multi-service referral network.	**Address:** Lowville, NY **Phone:** 315-376-8443
Rensselaer County	
Troy Career Center (NYS Department of Labor) Career exploration, job referrals, applications, and employment workshops in a one-stop center setting.	**Address:** 72 4th St, Troy, NY 12180 **Phone:** 518-270-2860
Saratoga County	
Saratoga County Career Center Youth employment programs, job placement, career exploration, resume and interview coaching, workforce training, and GED preparation. Also offers broader emergency and economic-stability assistance, including housing, utilities, food, and transportation.	**Address:** 152 West High St, Ballston Spa, NY 12020 **Phone:** 518-884-4170
Northern Rivers Family Services – Unlimited Potential Vocational counselors support individuals with mental illness through training and employment services.	**Address:** 36 Cady Hill Blvd, Saratoga Springs, NY 12866 **Phone:** 518-587-2851 **Website:** northernrivers.org
St. Lawrence County	
OCO (Opportunities for Oswego & St. Lawrence) RHY-certified services and emergency referrals, including employment and self-sufficiency support.	**Phone:** 315-342-1600 or 1-877-342-7618
Warren County	
Warren County One Stop Career Youth employment programs, job placement, career exploration, resume and interview coaching, workforce training, and GED preparation.	**Address:** 333 Glen St, Suite 300, Glens Falls, NY 12801 **Phone:** 518-743-0925

General Information	Contacts / Hotlines
Washington County	
LEAP Services (Learning, Employment, Assistance, Partnership) Youth employment programs, job placement, career exploration, resume and interview coaching, workforce training, and GED preparation. Also offers broader emergency and economic-stability assistance, including housing, utilities, food, and transportation.	**Address:** 383 Broadway, Fort Edward, NY 12828 **Phone:** 518-746-2391 / Youth Employment ext. 6 **Website:** leapservices.org

Employment for Individuals with a Criminal Record

Employment, reentry, and job readiness support for people with a criminal record.

General Information	Contacts / Hotlines
Albany County	
Albany Career Central One-stop center offering resume help, job search assistance, training programs, and connections to second-chance employers.	**Address:** 155 Washington Ave 3rd Floor, Albany, NY 12210 **Phone:** 518-462-7600
Community Resources for Justice Reentry services include employment support, counseling, and transitional assistance.	**Address:** 28 Elizabeth St, Albany, NY 12202 **Phone:** 518-432-9100
Second Chance Opportunities, Inc. Job readiness training, placement assistance, and reentry support specifically for formerly incarcerated individuals.	**Address:** 55 Colvin Ave, Albany, NY 12206 **Phone:** 518-489-1929
Trinity Alliance Reentry support, employment programs, education, and case management help individuals overcome barriers like criminal records.	**Address:** 15 Trinity Pl, Albany, NY 12202 **Phone:** 518-449-5155
Essex County	
Essex County OneWorkSource Center Educational and financial aid resources, job vacancy lists, job referrals, apprenticeships, training program referrals, resume and interview assistance, and youth career development programs.	**Address:** 7572 Court St., Suite 2, P.O. Box 848 Elizabethtown, NY 12932 **Phone:** 518-873-3207
Franklin County	
Franklin County OneWorkSource Center Educational and financial aid resources, job vacancy lists, job referrals, apprenticeships, training program referrals, resume and interview assistance, and youth career development programs.	**Address:** 158 Finney Boulevard, Malone, NY 12953 **Phone:** 518-481-5755
Hamilton County	
Hamilton County OneWorkSource Center Educational and financial aid resources, job vacancy lists, job referrals, apprenticeships, training program referrals, resume and interview assistance, and youth career development programs.	**Address:** PO Box 729, 139 White Birch Lane, Indian Lake, NY 12842 **Phone:** 518-648-6163
Jefferson County	

General Information	Contacts / Hotlines
The WorkPlace (Jefferson County) Educational and financial aid resources, interview support, resume workshops, classroom and on-the-job training, resource room, job matching, job vacancy lists, job fairs, and youth career development programs.	**Address:** 1000 Coffeen St, Watertown, NY 13601 **Phone:** 315-786-3651
Lewis County	
Lewis County Taking Care of Our Own Connects individuals with reentry needs for employment, family services, and transitional living referrals.	**Address:** 3952 State Rte. 12, Lyons Falls, NY 13368 **Phone:** 315-348-4211
The Workplace (Lewis County) Educational and financial aid resources, interview support, resume workshops, classroom and on-the-job training, resource room, job matching, job vacancy lists, job fairs, and youth career development programs.	**Address:** 5274 Outer Stowe Street Lowville, NY 13367 **Phone:** 315-376-5800
Rensselaer County	
Rensselaer County One Stop Career Center Reentry employment support, phones, free internet & resume assistance. Representatives are available with an appointment. Full range of jobseeker services.	**Address:** 1600 7th Avenue, Troy, NY 12180 **Phone:** 518-270-2860
Schenectady County	
Schenectady Community Action Program Job preparation, placement, support, and retention. Training and education opportunities.	**Address:** 913 Albany St, Schenectady, NY 12307 **Phone:** 518-374-9181
Saratoga County	
Saratoga County Career Center Reentry employment support, phones, free internet & resume assistance. Representatives are available with an appointment. Full range of jobseeker services.	**Address:** 152 W High Street, Ballston Spa, NY 12020 **Phone:** 518-884-4170
St. Lawrence County	
St. Lawrence County Career Center Reentry employment support, employment and training counselors, phones, free internet & resume assistance. Representatives are available with an appointment. Full range of jobseeker services.	**Address:** 80 State Hwy 310, Suite 8, Canton, NY 13617 **Phone:** 315-386-3276
Warren County	
Warren County Career Center Reentry employment support, employment and training counselors, phones, free internet & resume assistance. Representatives are available with an appointment. Full range of jobseeker services.	**Address:** 333 Glens Falls, Suite 300, Glens Falls, NY 12801 **Phone:** 518-743-0925
Washington County	
LEAP Services (Learning, Employment, Assistance, Partnership) Reentry employment support, youth employment programs, job placement, career exploration, resume and interview coaching, workforce training, and GED preparation. Also offers broader emergency and economic-stability assistance, including housing, utilities, food, and transportation.	**Address:** 383 Broadway, Fort Edward, NY 12828 **Phone:** 518-746-2391 / Youth Employment ext. 6 **Website:** leapservices.org

Transportation Resources

Transportation services aim to help individuals access healthcare, housing, employment, and essential services.

General Information	Contacts / Hotlines
Albany County	
All Go Transportation Medicaid transportation for medical or mental health appointments with wheelchair accessible vehicles.	**Phone:** 855-255-4603
Capital District Transportation Authority (CDTA) Public transportation services throughout Albany, Rensselaer, Schenectady, and Saratoga counties.	**Phone:** 518-482-8822
Hamilton County	
Community Transportation Services Ltd. Non-profit organization offering free rides for medical, dental, social services, and shopping trips.	**Phone:** 315-369-2830
Jefferson County	
Volunteer Transportation Center Free transportation assistance for medical and mental health appointments.	**Phone:** 315-788-0422
Lewis County	
Volunteer Transportation Center Free transportation assistance for medical and mental health appointments.	**Phone:** 315-376-3777
Rensselaer County	
Capital District Transportation Authority (CDTA) Public transportation services throughout Albany, Rensselaer, Schenectady, and Saratoga counties.	**Phone:** 518-482-8822
Saratoga County	
STAR Transportation Transportation assistance for eligible county residents accessing essential services.	**Phone:** 518-884-4100
Capital District Transportation Authority (CDTA) Public transportation services throughout Albany, Rensselaer, Schenectady, and Saratoga counties.	**Phone:** 518-482-8822
Schenectady County	
Capital District Transportation Authority (CDTA) Public transportation services throughout Albany, Rensselaer, Schenectady, and Saratoga counties.	**Phone:** 518-482-8822
St. Lawrence	
Volunteer Transportation Center Free transportation assistance for medical and mental health appointments.	**Phone:** 315-714-2034

General Information	Contacts / Hotlines
Warren County	
Greater Glens Falls Transit Public transportation services throughout Warren County and the surrounding areas.	**Phone:** 518-792-1080
Regional	
Medical Answering Services (MAS) Transportation support for eligible Medicaid recipients attending medical or mental health appointments.	**Phone:** 1-866-932-7740

Statewide & National Hotlines

Available to youth across all counties: 24/7 crisis support, benefits, and referrals.

General Information	Contacts / Hotlines
National	
National Human Trafficking Hotline Report trafficking; connects to referrals and services for victims of trafficking and youth at risk.	**Phone:** 1-888-373-7888 **Website:** humantraffickinghotline.org
National Runaway Switchboard 24/7 counseling, shelter referrals, food, family contact, and bus ticket home for runaway and homeless youth.	**Phone:** 1-800-786-2929 **Website:** 1800runaway.org
Text 'SAFE' to 69866 (TXT 4 HELP) Connects teens to the nearest Safe Place for immediate help. No phone call needed.	**Address:** Text SAFE + location to 69866 **Website:** nationalsafeplace.org
The Trevor Project 24/7 crisis intervention and suicide prevention for LGBTQ+ youth.	**Phone:** 1-866-488-7386 **Website:** thetrevorproject.org
Statewide	
HEAP – Home Energy Assistance Program Helps pay heating costs; seasonal and emergency components. Apply at local DSS.	**Address:** Local DSS offices (varies by county) **Website:** otda.ny.gov/programs/heap
Homeless Youth Handbook – New York Free plain-language legal rights guide for homeless youth in New York. Covers shelter options, foster care, housing contracts, employment rights, healthcare, public benefits, police interactions, immigration, and more. Produced by Baker McKenzie in partnership with The Door.	**Website:** homelessyouth. org/en/us/new-york
NY 211 Helpline 24/7 free and confidential connection to health and human services statewide. All ages.	**Phone:** Dial: 2-1-1 **Website:** 211nys.org
NY OCFS – Runaway & Homeless Youth Programs Certifies and funds crisis shelters, TILPs, and interim family homes. County-by-county directory available. Youth up to age 21 (or 25 in some areas).	**Address:** Albany, NY (statewide) **Website:** ocfs.ny.gov

General Information	Contacts / Hotlines
SNAP – Food Assistance Provides funds for food purchases. Apply online or at local DSS. Income-eligible households.	**Phone:** 1-800-342-3009 **Website:** mybenefits.ny.gov

Advocacy Resources

National and statewide organizations offering policy advocacy, youth voice initiatives, and recovery community programming relevant to youth homelessness work.

General Information	Contacts / Hotlines
National & Statewide	
FOR-NY: Youth Voices Matter (YVM) A youth recovery community program that empowers young people across NYS through peer support and local Youth Recovery Community Organizations.	**Website:** for-ny.org/yvm/
Friends of Recovery New York (FOR-NY) A statewide nonprofit that promotes addiction recovery and supports public policies and resources for individuals, families, and communities in NYS.	**Website:** ftnys.org
National Network for Youth (NN4Y): Federal Policy to End Youth Homelessness Works in Washington, D.C. to advance federal policy and funding for youth and young adult homelessness, guided by a national youth advisory council.	**Website:** nn4youth.org/policy/federal-policy-to-end-youth-homelessness/